



FC & WC WORKSHOP



Intercare Limited is constantly striving to ensure that our products and machines deliver the best and uninterrupted service to our customers. The division was incepted in 2004, equipped with all necessary tools, accessories and skilled manpower. It is spread out over a 5000 sq. ft. area with a dedicated parking bay for large machines / sweepers).

The full fledged workshop can undertake the service requirements of numerous prominent brands of Floor Care and Waste Care machines such as IPC, Truvox, Powr-flite, Sprintus, Polivac, Klindex, Eco Removal Systems, Aplina, Lindhaus, Matrix, Dulevo.

Uncompromising standards, reliable service, and experienced and well trained staff make our after sales workshop trustworthy for clients as well as customers.

Intercare Workshop : Workforce

Technical Manager, Service Coordinator and a team of 14 technicians are responsible for prompt and efficient after sales service. All the technical staff are trained at the Dulevo training center in Italy and for floor care machines , the Service Managers from our respective suppliers visit our site or they conduct online training sessions to equip our team with first-hand information and training.

Our technical and operations staff at the workshop have a competitive advantage in delivering the ideal solutions and flawless service in less time due to their work expertise and solution-based approach.

Intercare Workshop : Health & Safety

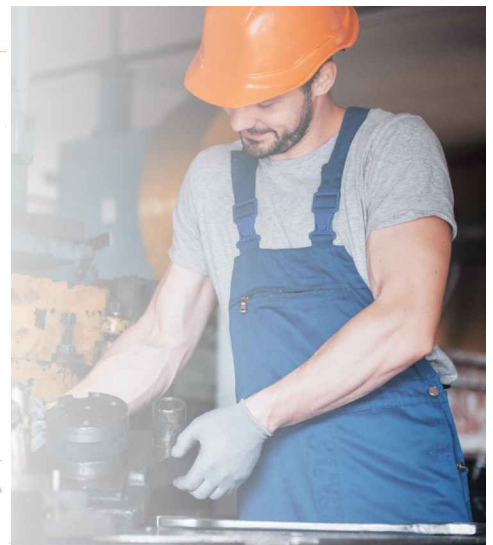
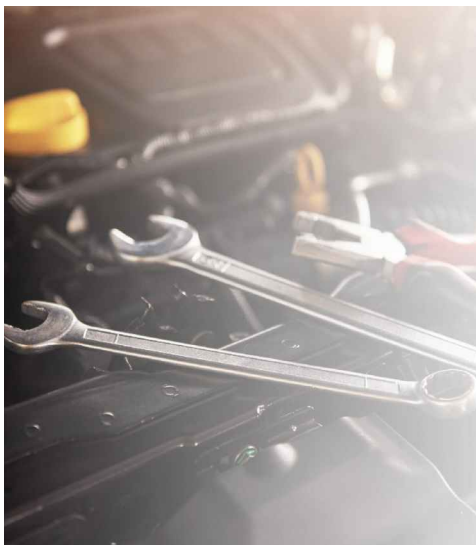
The company has an uncompromising approach to the health and safety of the staff, guests, and the community around the workshop.

All the staff strictly follow safety and personal hygiene protocol measures as per the ISO standards. The company is credentialed with Fire and Safety certification provided by the Sharjah Civil Defence department.

Apart from that, to provide emergency first aid service at the premises, multiple eyewash stations, and shower stations are installed and first aid kits are available at multiple points.

Intercare Workshop : Quality Certificates

The After Sales Service workshop and the technicians are certified by Dulevo and IPC for their machines. Moreover, the workshop follows **ISO 9001 2015** standard for operations and customer management.



FLOORCARE & WASTECARE MACHINES (AFTER SALES SERVICES)

